Online Training Programme: IMPROVING QUALITY & CUSTOMER SATISFACTION THROUGH ISO 9001 2015 & IATF 16949 2016 QMS IMPLEMENTATION

Registration Fee (including GST):- Rs 899/- (Rupees Eight Hundred Ninety Nine Only) per participant inclusive of GST

Expert Speaker (Name/ Designation) – Shri Ankur Dhir, National level Consultant cum Trainer for management system   standards

Programme Date: 30.10.2021   Duration: 15.30 hours to 17.00 hours (one hour thirty minutes)

About Online Training Programme: - IATF 16949:2016 is a standard that establishes the requirements for a Quality Management System (QMS), specifically for the automotive sector. The primary focus of the IATF 16949 standard is the development of a Quality Management System that provides for continual improvement, emphasizing defect prevention and the reduction of variation and waste in the supply chain. The standard, combined with applicable Customer-Specific Requirements (CSR's), define the QMS requirements for automotive production, service and/or accessory parts.

IATF 16949:2016 is an independent QMS standard that is fully aligned with the structure and requirements of ISO 9001:2015. Therefore, the IATF 16949 cannot be implemented alone but must be implemented as a supplement and in conjunction with ISO 9001:2015.

A Quality Management System based on IATF 16949:

- Is a method of defining how an organization can meet the requirements of its customers and other stakeholders
- Promotes the idea of continual improvement
- Requires organizations to define objectives and continually improve their processes in order to reach them
- Emphasizes defect prevention
- Includes specific requirements and core tools from the automotive industry
  - Advanced Product Quality Planning (APQP)
  - Failure Mode and Effects Analysis (FMEA)
  - Statistical Process Control (SPC)
  - Measurement Systems Analysis (MSA)
  - Production Part Approval Process (PPAP)
- Promotes reduction of variation and waste in the supply chain
- Requires documented and implemented corporate responsibility polices

The documentation and implementation of a Quality Management System as per ISO-9001:2015 and IATF 16949:2016 standards will be explained in details in the online training programme so the standard can be implemented in true spirit and organizations can improve their quality of products and customer satisfaction through implementation of   ISO-9001:2015 and IATF 16949:2016   Quality Management System.

ONLINE TRAINING PROGRAMME COVERAGE:-

- Introduction about ISO-9001:2015 and IATF 16949:2016   Quality Management System.
- Benefits of implementing IATF 16949:2016 system,
- ISO-9001:2015 standard requirements
- IATF 16949 Standard revision and changes
- Terms and definitions
- Principles of Quality Management
- Clause wise explanation of IATF 16949:2016 Standard
- Mandatory documented information/records as per IATF 16949:2016 standard,
- How to implement Quality Management System as per IATF 16949:2016 standard
- Certification process
- Case study and examples

Speaker Profile :- Mr. Ankur Dhir is a Graduate Engineer and MBA in Total Quality Management. He is a national level Consultant cum Trainer for IATF 16949 ,ISO Management Systems and lean manufacturing. He is a Lead Assessor for ISO-9001, ISO 14001, ISO 27001 and ISO-45001 management system. He is having more than 18 years of work experiences as consultant cum trainer.

Register to learn (Key Learning's' in bullet points):

- ➢ Key requirements of ISO-9001:2015 and IATF 16949:2016 standards
- ➢ Implementing Quality Management System as per of ISO-9001:2015 and IATF 16949:2016 standards
- ➢ Outline the Quality Management principles
- ➢ Right Interpretation of clauses of. IATF 16949:2016
- ➢ Steps for organizations to implement Quality Management System as per ISO-9001:2015 and IATF 16949:2016 Standard
- ➢ Certification process

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Thanks and regards
S.P.Singh
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